

Banfield The Pet Hospital
Portland, OR
www.banfield.net



Year Founded
1955

Industry
Veterinary Services

Sabrix Products Used

- Sabrix Sales Tax Manager
- Sabrix Use Tax Manager

Platform
Oracle

Banfield gains complete visibility and control over sales and use taxes

The Customer

Banfield has become the largest privately owned veterinary practice in the world, with more than 450 locations across the U.S., in the U.K. and in Mexico. More than 1000 quality veterinarians at Banfield are committed to giving Pets the same level care that their human family members receive. Banfield hospitals offer a full-range of comprehensive, medical services, computerized medical records, pet preventive care plans, extended operating hours, and is the only veterinary practice in the world with an extensive quality assurance program. Banfield, The Pet Hospital helps extend the lives of more than 3.5 million pets each year.

Tax Challenges

- Large amount of time spent manually handling tax activities
- Due to its rapid expansion, Banfield required a scalable software solution to meet both present and future tax management needs
- Faced with transaction tax compliance in more than 40 states

Why Sabrix?

- Sabrix provides a consistent and accurate tax management solution to meet Sarbanes Oxley-level finance standards.
- Sabrix proved to facilitate audit support and administration with detailed and centralized documentation.
- Sabrix's change modeling and planning capabilities makes it easy to model the impact of policy changes.
- Sabrix Professional Services consultants were able to deliver deep product expertise and exceptional implementation services appropriate for Banfield's business objectives without the need to involve a 3rd party tax consulting implementer.

Business Benefits

- Reduces the need for IT involvement which further lowers costs
- The efficiency of Sabrix's automation and tracking for tax liabilities has freed up the tax team
- Improved tax payment and accrual accuracy for use tax.
- By having Sabrix Professional Services as its sole implementation provider, Banfield was able to save a significant amount of money in 3rd party implementation consulting costs.

“ We needed complete visibility and control over our taxes, and Sabrix's consolidated approach was the best solution. Sabrix's professional services organization also had the right experience and proven methodology to streamline our entire implementation process.”

*-- Pat Isaac,
Vice President and
Financial Controller*

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